

Digital transformation pitfall

Order from chaos

A closer look at IT systems within an enterprise will reveal a complex set of heterogeneous systems, most of which are islands of automation. The full reliance of businesses on these systems to conduct their operations mandates them to be harmonious with the changing business operations they support, to achieve maximum agility and interoperability.

It is only through a methodical and holistic approach that we can bring order to IT chaos. We offer fresh and methodical solutions that help organizations realize their mandates.

In the world of IT, entropy dominates and chaos rules.

We RKTEK order from chaos.

The main pitfall of digital transformation is that it is done in a vacuum. You have IT people with their strong technology grasp but at the same time a very weak understanding of the business needs. They will develop and build what the technology tools can do and not necessarily what the business demands.

Silos persist with technology leaders on one side and the business decision makers on the other, which makes it difficult for technologists to assimilate successfully within a business model.

Breaking down the silos requires establishing accountability on both sides. This accountability can only be achieved by clearly defining roles and responsibilities from the start. In any business operation, there is a person in charge of processing a business form: this represents **the role**. The completion and processing of that form represent **the responsibility** allotted to that person.

The RKTEK approach dictates a profile for each role that defines qualifications as well as associated knowledge required to qualify for the role: it is equivalent to a job description.

The same concept applies to the business form. It is a responsibility driven analytical method that leads to reengineering the business process by eliminating redundancies and emphasizing specialization and expertise. Entries on the form are defined tasks that retrieve specific information from its data source requiring access and privilege to attain.

By applying the RKTEK approach and following the business form trail you are on a path to a secure role-based business process optimization and a digital transformation strategy towards the SMART digital era.



RKTEK

Order from chaos

<http://www.rktekinc.com>

info@rktekinc.com

Phone +1.3112.324.0022